



Outpatient • Office Based • Non-Operating Room

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SAMBA 2024 Annual Meeting

May 2-4, 2024



6 P's: Policy

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Disclosures

- Board of Directors for AAAHC



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Policies



Policy is a deliberate system of guidelines to guide decisions and achieve rational outcomes. A policy is a statement of intent and is implemented as a procedure or protocol. Policies are generally adopted by a governance body within an organization

Crucial policies or programs:

- Quality
- Infection Control
- Emergency
- Risk Management
- Peer Review/Credentialing

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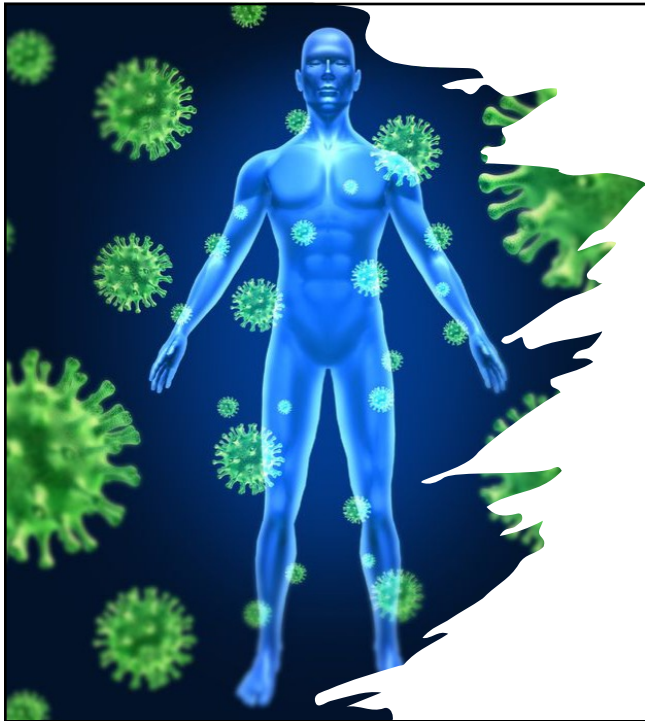
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Quality Plan

- Sets the goal for entire organization
- Should change every year
- Describes how quality is measured
- Describes how quality is improved
- Reports it to governing body

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Infection Control Plan

- Part of Quality
- Sets a minimum bar of safety
 - Cleaning
 - Sterilizing
 - Monitoring
 - Patient selection
 - Injection practices
 - Local testing/lab
- Standards should be considered and chosen by Governing Body

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Emergency Plan

- The what if's:
 - Patient emergency
 - Practitioner emergency
 - Internal disaster:
 - Fire
 - Loss of utilities
 - Shooter
 - External disaster
 - Weather/geological
 - Mass casualty
- How is each handled and why



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Risk Management Plan

- Hand in hand with Emergency
 - Legal
 - Contracts
 - Financial
 - Transfer agreement
 - Crypto-security
 - Physical security
- Should list risks and rank likelihood of occurrences
- Plan for most common

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Peer Review/Credentialing

- Making sure the people doing jobs are doing them well
- Physicians have been terrible at self-policing
- Creates data-driven system to maintain quality and identify outliers
- Must be thorough, yet fair
- Under direction of Governing Body

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Conclusion



- Most important policies fall under one of these categories:
 - Quality
 - Infection Control
 - Emergency
 - Risk Management
 - Peer Review/Credentialing
- Doing these well always leads to a quality organization